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11 December 2015  
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***Preserved Pension: I C McInnes, 24326433***

Despite having sent the APO Form 44 by DHL signed-for letter on the 6th June this year (3 months plus a week before my 60th birthday), and returned the completed AFPS Form 8, I still have had no payment, nor any news as to the status of my application.

Having heard nothing by well after my birthday (the 13th September) after sending APO Form 44, I sent a follow-up letter with supporting documentation on the 25th September. A few days later, I received the AFPS Form 8, which I completed and returned by registered post within two days (on 5th October 2015). I also sent under separate cover the completed form to arrange payment to my HSBC account in Mexico. I hope that you have received these.

I initially assumed that your correspondence was an unexpectedly early response to my follow-up letter (the envelope was postmarked only in Mexico, on the 30th September and the 2nd October). However, on reviewing this, I noticed that your letter is dated 29th June, 2015. Assuming this date is correct, it is clearly a response to the original DHL letter, not the follow up; so **the AFPS Form 8 has taken well over 3 months to arrive here.**

I am sending this by fax, since I have no email address to send to, and the 0800 telephone number given is not accessible from outside the UK. Please note that I cannot receive faxes. Considering that your last communication apparently took over three months to arrive, and the impending Festive Season, the only practical means of communication is email.

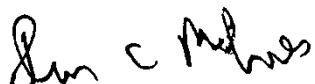
Due to lack of liquid assets, my situation is has become difficult, and I am now in the unprecedeted situation of having to borrow money to meet my everyday needs. **I would therefore be grateful for an early response by email on the address given above.** I agreed to the use of email in the form I returned.

For your information, I append scans of the important parts of the completed AFPS Form 8. I also reiterate the details of my bank account:

Address	HSBC Madero Sur #355 Col. Centro, C.P. 59600 Zamora, Michoacán, Mexico
Account Number	4032956468
Account Name	Ian Clive McInnes
Number for International Transactions	021535040329564689

*The form I returned with these details requests a 3-digit bank code. No such code is used in Mexico (I checked this with the bank); the bank codes are long ones similar to US routing numbers. I have received numerous payments from multiple sources on the information given above.*

Yours sincerely,



Ian McInnes.