

Private and confidential: Evidence of TPO Misconduct in Determination PO-14071

De: Miranda, Loreto (Legal) (Loreto.Miranda@thomsonreuters.com)

Para: ian.mcinnnes@yahoo.com.mx

Fecha: miércoles, 11 de septiembre de 2019 10:18 GMT-5

Dear Mr McInnes

I refer to your email dated 2 September 2019 (attached) in which you complain of the impact of a legal update published on our Practical Law website on 9 May 2019, namely: *Mr S (PO-14071): Scheme administration: Enhanced due diligence checks to verify claimant's identity were not excessive or onerous*. By way of explanation, Practical Law is an online legal know how service. Our legal updates are simply reports upon judgments and determinations, including those of the Pensions Ombudsman, that have been published into the public domain. We do not publish anything beyond that.

If you have issue with the underlying decision you will need to revert to the appropriate legal channels.

Yours sincerely,

Loreto Miranda

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