Case 163274 (Complaint against Scottish Widows) - Update

- Ian McInnes <ian.mcinnes@yahoo.com.mx>
-
- sep 18 a las 12:39

Para

- Robert.Jones@PensionsAdvisoryService.org.uk

Texto del mensaje

Dear Mr Jones,

There have been one or two developments since the email I sent on 10 September. I have updated my website and documents accordingly, to which this email contains links.

Firstly, I have now received a postal final response from Scottish Widows, which will presumably enable me to put my case before the Pensions Ombudsman. This is the link to the corresponding part of my website, with comments:
September 15
and this is a link to the document itself:
Final Response

Secondly, following the suggestion in your email about asking Scottish Widows one or two questions, I have now spent some time preparing a list of questions that would be useful in probing their policies. It also serves as a compendium of the main issues of this case. This is both appended to the first page of my website:
Questions (website)
and provided as a separate document:
Questions (PDF)

I have put a considerable amount of work into pursuing this case, in the hope that it will send a message to Scottish Widows that their policies and conduct are unacceptable. I hope that in particular my list of questions will help to elicit the truth, in particular about the verification that Scottish Widows asserts they require "under UK legislation".

Yours sincerely,
Ian McInnes.